

C. AMENDMENTS TO THE CLAIMS

1. (Currently Amended) A method of processing tickets with customer security features, said method comprising:
receiving a ticket from a ticket holder, the ticket
including a ticket identifier and one or more customer security features, wherein the customer security features identify a customer associated with the ticket;
~~determining whether the ticket holder matches one or more of the customer security features; and~~
~~accepting the ticket in response to determining that the ticket holder matches one or more of the customer security features.~~
scanning a barcode printed on the ticket that corresponds to the ticket identifier;
retrieving one or more stored customer security features corresponding to the ticket identifier in response to the scanning;
comparing the stored customer security features to the ticket holder and to the customer security features included on the ticket; and
accepting the ticket in response to the stored customer security features matching the ticket holder and the customer security features included on the ticket.
2. (Currently Amended) The method as described in claim 1 wherein at least one of the customer security features included on the ticket is selected from the group consisting of a photograph, a signature, a digital signature, a fingerprint, and a description of a the customer.

3. (Original) The method as described in claim 1 further comprising:
determining whether the ticket identifier is bound to any security features; and
accepting the ticket in response to determining that the ticket identifier is not bound to any security features.
4. (Cancelled)
5. (Currently Amended) The method as described in claim 4 1 wherein the retrieving further includes:
sending a request to a security server, the request including a customer identifier that uniquely identifies a the customer of the ticket; and
receiving the stored security features from the security server in response to the request.
6. (Currently Amended) The method as described in claim 5 further comprising:
sending a merchant identifier to the security server, the merchant identifier uniquely identifying a merchant;
and
wherein the receiving of the stored security features is performed in response to the merchant identifier being authorized by the security server.
7. (Original) The method as described in claim 5 further comprising:
encrypting the request to the security server, the encrypting including a digital signature that uniquely identifies a merchant that is sending the request.

8. (Currently Amended) The method as described in claim 1 further comprising:
denying the ticket holder in response to ~~determining that the ticket holder does not match one or more of the customer security features.~~ the stored customer security features not matching both the ticket holder and the customer security features included on the ticket.
9. (Currently Amended) An information handling system comprising:
one or more processors;
a memory accessible by the processors;
a scanner for scanning barcodes, the scanner accessible by the processors;
a ticket received from a ticket holder, the ticket including a ticket identifier and one or more customer security features, wherein the customer security features identify a customer associated with the ticket;
a nonvolatile storage area accessible by the processors;
and
an ticket processing tool to process tickets from ticket holders, the ticket processing tool including:
means for scanning a barcode printed on the ticket that corresponds to the ticket identifier;
means for retrieving one or more stored customer security features corresponding to the ticket identifier in response to the scanning;

means for comparing the stored customer security features to the ticket holder and to the customer security features included on the ticket; and
means for accepting the ticket in response to the stored customer security features matching the ticket holder and the customer security features included on the ticket.

10. (Currently Amended) The information handling system as described in claim 9 wherein the means for retrieving further includes:

means for sending a request to a security server, the request including a customer identifier that uniquely identifies a the customer of the ticket; and
means for receiving the stored security features from the security server in response to the request.

11. (Currently Amended) The information handling system as described in claim 10 further comprising:

means for sending a merchant identifier to the security server, the merchant identifier uniquely identifying a merchant; and

wherein the means for receiving the stored security features is performed in response to the merchant identifier being authorized by the security server.

12. (Original) The information handling system as described in claim 10 further comprising:

means for encrypting the request to the security server, the encrypting including a digital signature that uniquely identifies a merchant that is sending the request.

13. (Currently Amended) A computer program product stored on a computer operable medium for processing tickets with customer security features, said computer program product comprising:

means for receiving a ticket from a ticket holder, the ticket including a ticket identifier and one or more customer security features, wherein the customer security features identify a customer associated with the ticket;

~~means for determining whether the ticket holder matches one or more of the customer security features; and~~

~~means for accepting the ticket in response to determining that the ticket holder matches one or more of the customer security features.~~

means for scanning a barcode printed on the ticket that corresponds to the ticket identifier;

means for retrieving one or more stored customer security features corresponding to the ticket identifier in response to the scanning;

means for comparing the stored customer security features to the ticket holder and to the customer security features included on the ticket; and

means for accepting the ticket in response to the stored customer security features matching the ticket holder and the customer security features included on the ticket.

14. (Currently Amended) The computer program product as described in claim 13 wherein at least one of the customer security features included on the ticket is selected from the group consisting of a photograph, a signature, a

digital signature, a fingerprint, and a description of a the customer.

15. (Original) The computer program product as described in claim 13 further comprising:
means for determining whether the ticket identifier is bound to any security features; and
means for accepting the ticket in response to determining that the ticket identifier is not bound to any security features.
16. (Cancelled)
17. (Currently Amended) The computer program product as described in claim 16 wherein the means for retrieving further includes:
means for sending a request to a security server, the request including a customer identifier that uniquely identifies a the customer of the ticket; and
means for receiving the stored security features from the security server in response to the request.
18. (Currently Amended) The computer program product as described in claim 17 further comprising:
means for sending a merchant identifier to the security server, the merchant identifier uniquely identifying a merchant; and
wherein the means for receiving the stored security features is performed in response to the merchant identifier being authorized by the security server.
19. (Original)The computer program product as described in claim 17 further comprising:

means for encrypting the request to the security server,
the encrypting including a digital signature that
uniquely identifies a merchant that is sending the
request.

20. (Original) The computer program product as described in
claim 13 further comprising:

means for denying the ticket holder in response to
~~determining that the ticket holder does not match one~~
~~or more of the customer security features.~~ the stored
customer security features not matching both the
ticket holder and the customer security features
included on the ticket.